

Statement from the Chair of the Trustees Committee - Dave Barton

We are now in our 15th year of delivering recovery and reintegration services and our second year of being a drug and alcohol charity. Ensuring that service users, are at the heart of everything we do continues to be a critical success factor in delivering high quality recovery oriented outcomes at Double Impact. In partnership with our service users, the work of the Charity has increased the overall impact we make through the creation of recovery communities in which people can live independently. Double Impact continues to build platforms for service users to gain employment, access training opportunities and secure accommodation, and in doing so inspires hope, creates ambition and delivers tangible outcomes.

Statement from Services Director and Company Secretary - Graham Miller

Double Impact is committed to continuing the development of recovery communities that are ambitious for every service user. Our vision for recovery is that it will provide a platform for people to reintegrate fully and offer mechanisms to gain sustainable employment, enter mainstream education, improve financial stability and secure appropriate accommodation. Partnerships are a critical factor in delivering successful recovery-oriented drug and alcohol treatment systems. Double Impact continues to forge links with service users and local and national partners to deliver high quality outcomes and influence the design of long term recovery for service users and communities. It delivers this through inspiring hope, being ambitious and believing that every service user has a right to choice and sustainable recovery.

Over the last year Double Impact has faced up to the challenge of changes to commissioning processes and ultimately its service delivery. It has achieved this without losing any focus on its vision, ethos or values, and continues to work with its service users to build the recovery capital required to develop a lifestyle change at the same time as sustaining abstinence from drugs and alcohol. Double Impact believes that working together to achieve service user outcomes is

Our charitable status enables us to pursue our aims of raising awareness of the issues facing recovering people, reducing stigma and developing innovative services that will meet the particular needs of this community. Through these processes Double Impact envisages an environment where individuals can accrue recovery capital, and live as valuable members of their community, free from dependence on substances, free from crime and financially stable.

Charities benefit greatly from the support they receive from every person that is involved in its operations. On behalf of all at Double Impact, I wish to thank everyone for their on-going support in achieving our aims for the benefit of our service users, their families and friends and the wider communities in which we all live.

the key to success and has continued to develop its services with the Nottinghamshire Recovery Partnership.

In the coming year Double Impact will expand its charitable activities and endeavour to increase its portfolio in delivering high quality drug and alcohol services. This will be achieved through working closely with service users, partners and commissioners to ensure that we are at the cutting edge of developing recovery based systems designed to deliver meaningful outcomes, reduce inequalities and have service users at its heart.

Change is viewed as an opportunity by Double Impact. Our service users, staff teams, management and trustees deliver quality outcomes in an ever changing environment through developing practice which encompasses the latest research, meets the changing need of service users and offers added value to everything we do. I would like to personally thank everybody who has supported the organisation in any way and also to the team of dedicated staff, managers and trustees for the guidance, inspiration and vision that we continue to deliver.

Double Impact wishes to acknowledge the generous support from:

- Nottingham Crime & Drugs Partnership

Nottinghamshire Substance Misuse Commissioning Team

Nottingham City Primary Care Trust

Nottingham City Council

Nottinghamshire County Council

Cabinet Office (The Transition Fund)

Framework Housing Association

Nottinghamshire YMCA

Nottinghamshire Recovery Partnership

Nottinghamshire Healthcare Trust Substance Misuse Services

Hetty's

Nottingham Panthers

Mansfield Citizens Advice Bureau

BAC-IN

Holistic Health Team

Nottinghamshire Probation Service

The Recovery Forum

SMART Recovery UK

Nottingham City Museums & Galleries

Students from Nottingham & Trent Universities

The Nottingham Academy School

The Nottinghamshire Golf & Country Club
- The Recovery Network

Nottinghamshire County Cricket Club

Notts County Football Club

Counselling Xtra

Trent Sound

HMP Nottingham

The Priory Clinic Nottingham

Enable

The Cornerhouse

Lloyds TSB

Nottingham Leisure BID

Paul Smith

Starbucks

Boots

Ecoworks

Alphagraphics

Cineworld

Atlas Deli Bar

Smellie Savage

Tank PR

Rainbow Flowers

HMA Digital Marketing

All About Tourism

Two Ways
- Service Graphics

Stirland Patterson Group

Keith Willis Associates

Taylor McGill

Lady Bay Open Gardens

Mapperley Park Open Gardens

Double Impact Trustees/ Directors

Double Impact Staff Team & Volunteers

GATE Mentors

Double Impact Service Users and Focus Group



What other agencies say about Double Impact

“Our work with Double Impact on the school alcohol awareness programme has been extremely beneficial. As a leisure and entertainment complex, we take the need for corporate social responsibility extremely seriously and this has allowed us to take that to a whole new level.

The expertise of the team at Double Impact has allowed us to work in partnership to deliver an innovative scheme that captured the interest of the local media and, more importantly, has already started to have an impact on the way that young people in the city think about alcohol and issues relating to it.

We look forward to developing and continuing our partnership with Double Impact.”

Jane Barton, Marketing Manager, The Cornerhouse.

DOUBLE IMPACT SERVICES		
DETAILED STATEMENT OF FINANCIAL ACTIVITIES		
For the year ended 31 March 2012		
	2012	2011
<b>Income Resources</b>	<b>£</b>	<b>£</b>
<b>Voluntary income</b>		
Donations	4,881	50
Grants	1,021,249	953,887
<b>Total Incoming Resources</b>	<b>1,026,130</b>	<b>953,937</b>
<b>Resources Expended</b>		
<b>Charitable activities</b>		
Wages	623,489	591,772
Social security	57,721	53,865
Pensions	5,797	5,724
Rent and services	86,562	79,720
Insurance	7,307	2,915
Telephone	6,462	6,086
Postage and stationery	19,317	14,895
Sundries	4,080	2,056
Motor and travel	24,894	15,170
Computer expenses	10,624	10,255
Therapies	7,099	10,146
Consultation	18,850	17,912
Membership fees	1,269	1,194
Client programme/activities	23,876	21,611
Arts programme	378	1,258
CRB checks	510	334
Childcare	8,515	7,183
Professional fees	2,079	2,105
Big fund transition costs	55,164 -	
Bank charges	679	667
Fixtures and fittings	11,336	14,048
Computer equipment	11,706	7,853
	987,714	866,769
<b>Governance costs</b>		
Auditors' remuneration	3,780	3,406
<b>Total resources expended</b>	<b>991,494</b>	<b>870,175</b>
<b>Net income</b>	<b>34,636</b>	<b>83,762</b>

HEAD OFFICE AND NOTTINGHAM CITY SERVICES

DOUBLE IMPACT

FIRST FLOOR, 4 SHAKESPEARE STREET , NOTTINGHAM NG1 4FG

**DIRECT TELPHONE LINE:** 0115 950 5453 **FAX:** 0115 824 0169 **EMAIL:** team@doubleimpact.org.uk

**WEBSITE:** WWW.DOUBLEIMPACT.ORG.UK

NOTTINGHAMSHIRE COUNTY SERVICES

DOUBLE IMPACT

C/O ASHFIELD MEDICAL CENTRE, KING STREET, SUTTON-IN-ASHFIELD, NOTTINGHAM NG17 1AT

**DIRECT TELPHONE LINE:** 01623 272 002

REG. CHARITY NO. 1139865 COMPANY NO. 6004537



Annual Report 2011-12

Drug and Alcohol Recovery

Since 1998, Double Impact has been serving the community by helping problem drug and alcohol users change their lives through recovery and community integration. Double Impact offers a full programme to promote recovery through personal support, group activities, education and self help.

This Annual Report is different from previous reports. We turned the design, artwork and production over to service users and the impressive results, which reflect their experience, can be seen in this report. If you want to know what Double Impact is all about – ask our service users.



Double Impact Services

Double Impact is a unique service which deals with all the issues facing recovering people. We provide educational groups and accredited courses to build self-esteem and employment skills, housing support, specialist debt advice, volunteering experiences, advice for family members and safe places for people to socialise and support each other.

Over the past 12 months we helped over 700 people, of whom just over 57% achieved freedom from their dependence on substances.

Activities are focused around our ambition for, and belief in the ability of, recovering people to sustain freedom from dependence on substances and to reintegrate fully into their community and wider society. For the majority of our service users this is a journey which begins with groups and activities which develop self-esteem and self-awareness, and progresses on to short educational courses providing a recognised qualification. For some, this leads onto a pathway of learning within mainstream local colleges as a way to move on with their lives and achieve their goals; for others, Double Impact provides a choice of volunteering roles and work placements with local employers, to help people gain vital

work-related skills and references equipping them to enter the employment market.

These activities and services are all delivered within settings which allow for recovering people to socialise in a safe environment, share information and inspiration with one another and, crucially, build a new positive social network which supports their lifestyle changes. As an organisation and a charity, Double Impact is continually exploring new ways of creating more choices and opportunities for recovering people to achieve their goals, in a society which still has limited understanding of, and sympathy for, their struggles.

“I’ve thoroughly enjoyed the project we are running with Double Impact. The Double Impact team are so passionate about what they do, they can’t help but inspire the service users they work with. The quality of candidates they put forward for our recruitment drive was top notch and the successful candidate has fitted into our team perfectly and has proven to be committed, hardworking and reliable.

We will continue to work with Double Impact in the hope that we can carry on contributing to this worthy project.”

Katherine Ogden, General Manager, Cineworld Cinemas



I approached here with low confidence, no self belief and no hope of future.

I thought I was a man, as tall as a tree  
Beyond all definition still  
Define circumstances places and time  
No roots, no earth, no sun, just rain  
Washing always all hope away.

There is always a warm cup of coffee, friendly faces, listening ears & words of encouragement & support.

I was riddled with anxiety but slowly I began groups. Now I attend most of the groups which I find interesting; educational and boost my confidence and self esteem.

Since I attended D.I. life has blossomed and I feel like a very different person.  
Double Impact has helped me to see that I can have a future and be happy to be me

The creative groups have opened up parts of me which were hidden and have provided a hope for the future.

When I first came I didn't believe what people said was achievable, now I see it all in a different light

Now I feel a useful part of society again



## Double Impact

Drug and Alcohol Recovery

Journeys Through Double Impact



I couldn't imagine a life without drink or drugs. I was terrified.

I was a mess physically and mentally - I suffered with low self esteem

I feel lonely and isolated, looking for hope

It gives me a safe place to come and be amongst people in recovery.

I am happy to be part of something, a reason to get up in the morning

Wow, I didn't realise people feel like me

I see myself as equal, another person in recovery, taking more steps to the future.

In front of me the sun is shining! The help and confidence D.I. have given me is phenomenal.

I no longer doubt myself. I have been given opportunities beyond my belief.

They have helped me to open the curtains & give me the awareness that the sun is shining ahead.

I am now over a year clean and sober and looking forward to a brighter future thanks to the help from Double Impact.