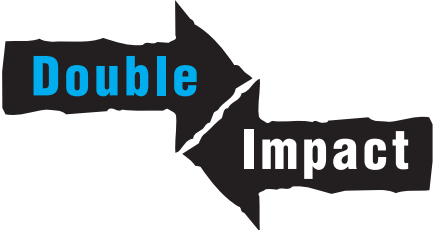


‘Double Impact is a highly valued member of Enable, working in partnership within the community to engage individuals in accredited learning activities, to make a difference’.

Don Hayes, Chief Executive, Enable



Drug and Alcohol Recovery

Annual Report 2010-11



Our Mission: Double Impact’s aim is to provide a quality service which promotes recovery and community integration for people who have experienced problematic drug and alcohol use.

HEAD OFFICE AND CITY SERVICES

DOUBLE IMPACT

FIRST FLOOR
4 SHAKESPEARE STREET
NOTTINGHAM NG1 4FG

DIRECT TELPHONE LINE: 0115 950 5453

FAX: 0115 950 5453

EMAIL: TEAM@DOUBLEIMPACT.ORG.UK

WEBSITE: WWW.DOUBLEIMPACT.ORG.UK

COUNTY SERVICES

DOUBLE IMPACT

C/O ASHFIELD MEDICAL CENTRE
KING STREET
SUTTON-IN-ASHFIELD
NOTTINGHAM NG17 1AT

DIRECT TELPHONE LINE: 01623 272 002

REG. CHARITY NO. 1139865
COMPANY NO. 6004537

WHAT WE DO AND WHY IT MATTERS

Recovering from dependence on drugs or alcohol is a long term process which often requires a person to rebuild their life from scratch. Without the right support, at the right time, many return to drinking or using drugs and the cycle of devastation starts again.

Double Impact provides a unique service which deals with all the issues facing people trying to recover; we provide one to one support, groups and accredited courses to build self esteem and skills for employment, housing support, specialist debt advice, volunteering experience, advice for family members, and safe places for people to socialise and support each other.

The impact of our work goes far beyond those we help directly; recovery for the individual also relieves the distress suffered by their families and friends and reduces the burden upon local health, social care and criminal justice services.

‘Such a positive, well organised and rewarding project... So many service users have been able to deal with their stimulant use effectively and with such confidence thanks to this effective partnership’.

Pip Bateman, Director,
Holistic Health Team



'...I really enjoy the support and advice that is on offer'

'...you guys are fantastic, made my life 10 times better.'

'...I'm really glad I started using this service'

'...I now feel there is light at the end of the tunnel.'

'...Very grateful- thanks a million!'

KEY ACHIEVEMENTS FOR 2010-11

In 2010-2011 we helped over 800 people across Nottinghamshire, of whom 80% successfully achieved their personal recovery goals such as stopping or reducing their substance use, rebuilding their family relationships, improving health & wellbeing and increasing their employment prospects through education and volunteering.

Double Impact Volunteering Academy (D.I.V.A.) - we developed this project which sets up and manages volunteer work placements for service users with local employers.

Step Ahead alcohol service - we started a new abstinence based structured day programme for city service users with a primary problem of alcohol, which opened its doors in April 2011.

Recovery Partnership - We became key partners in a new consortium which helped us to secure the future of our county services for the next three years.

Double Impact was awarded registered charitable status in January 2011 helping us to raise our profile with new and existing supporters. Our charity launch attracted media coverage and support from local employers.

'I've been working alongside Double Impact over the last 12 months, they have been very helpful and supportive. Their passion for helping people always shines through and their knowledge has helped us develop in many ways'

Amanda Filsell, Human Resources Manager, Primark



We improved service user representation at Board level, staff recruitment panels and regular focus groups.

We surveyed our service users to gauge satisfaction with our services and to identify more specific needs within these.

- 66% of respondents reported that they had either stopped, reduced or stabilised their drug use
- 44% of respondents said that they had remained drug free
- 44% said that they had increased in confidence
- 42% said that their quality of life had improved

Staff were surveyed about their satisfaction with the organisation:

- 80% of staff reported that they felt supported in a personal crisis
- 100% received some form of training over the year
- Only 10% felt dissatisfied with some aspects of their job

FUTURE PLANS

- We are committed to exploring mission-related trading in the form of a social enterprise providing training and work experience for ex-service users.
- We will continue to build on our partnership arrangements with other agencies and seek to extend our services into a wider geographical area.
- We will expand our network of supporters and funding sources to include charitable foundations and businesses as well as public agencies and individuals.

Underpinning all these plans is our ambition to to secure the continuation of Double Impact's vital work for the future and to develop even more high quality, innovative ways of ensuring that people escape the cycle of addiction for good.

2010-11 Outcomes

Numbers attending recovery oriented activities, training and sessions in 2010/11

Education & Training	1190
Personal Development.....	962
Housing & Financial Advice	909
Complementary Therapies	650
Health, fitness & wellbeing courses	636
Debt & welfare cases managed	218
Nutrition & Healthy Living	125

Individual achievements:

Qualifications Gained	125
Gained Employment.....	102
Into Accommodation.....	120
Into Voluntary Work	50
Into Mainstream Education	47



'...The opportunity to be able to connect with someone like myself..'